

SOFT (Sourcing, Operations, Facilities and Travel) Footprint

	2009	2008	2007	Units
Intensity factors				
<i>Full-time employees (FTE) – Total</i>	13,151	12,751	12,683	FTE
<i>Floor area – Total</i>	421,246	423,150	406,188	m ²
Floor area – coverage	348,874 ⁽¹³⁾	332,276 ⁽¹⁾	307,015 ⁽²⁾	m ²
Floor area – branch network ⁽³⁾	206,353	206,003	195,699	m ²
Floor area – corporate premises ⁽⁴⁾	142,521	126,273	111,316	m ²
Energy footprint				
<i>Direct energy use⁽⁵⁾</i>				
Branch network	7,712	6,593	7,482	MWh
Corporate premises	11,785	11,705	9,987	MWh
Total direct energy use	19,497	18,298	17,469	MWh
Coverage (as a % of total floor area)	82.8	78.5	75.6	%
<i>Indirect energy use⁽⁶⁾</i>				
Branch network	54,328	58,158	60,454	MWh
Corporate premises	39,333	39,112	38,366	MWh
Total indirect energy use	93,661	97,270	98,820	MWh
Coverage (as a % of total floor area)	82.8	78.5	75.6	%
<i>Total energy use</i>				
Branch network	62,040	64,751	67,936	MWh
Distribution across branch network				
Actual energy use as a % of coverage (sample)	86.7	72.1	65.5	%
Energy use included in lease as a % of coverage	6.8	16.2	17.4	%
Projected energy use as a % of coverage ⁽⁷⁾	6.5	11.7	17.2	%
Corporate premises	51,118	50,817	48,353	MWh
Total energy use	113,158	115,568	116,289	MWh
<i>Energy intensity</i>				
Total energy use per m ² – branch network	0.301	0.314	0.347	MWh/m ²
Total energy use per m ² – corporate premises	0.359	0.402	0.434	MWh/m ²
Total energy use per m ² – all properties	0.324	0.348	0.379	MWh/m ²
Paper footprint				
Internal use	496.6	512.3	563.6	tonnes
Coverage (as a % of total FTE)	N/A	N/A	N/A	%
Per FTE	N/A	N/A	N/A	kg/FTE
Travel footprint⁽⁸⁾				
Air travel	6,613,654 ⁽¹¹⁾	5,628,050	7,463,469	km
Coverage (as a % of total FTE)	100	100	100	%
Per FTE	502.9	441.4	588.5	km/FTE

Rail travel	949,884 ⁽¹¹⁾	533,756	484,532 ⁽⁹⁾	km
Coverage (as a % of total FTE)	100	100	N/A	%
Per FTE	72.2	41.9	N/A	km/FTE
Automobile travel (personal vehicle)	17,464,412 ⁽¹¹⁾	16,024,471	N/A	km
Coverage (as a % of total FTE)	100	100	N/A	%
Per FTE	1328.0	1256.7	N/A	km/FTE
Automobile travel (rental vehicle)	468,382 ⁽¹¹⁾	344,459	N/A	km
Coverage (as a % of total FTE)	100	100	N/A	%
Per FTE	35.6	27.0	N/A	km/FTE
Bus travel	57,389 ⁽¹¹⁾	42,724	N/A	km
Coverage (as a % of total FTE)	100	100	N/A	%
Per FTE	4.4	3.4	N/A	km/FTE
Taxi travel	192,052 ⁽¹¹⁾	159,766	N/A	km
Coverage (as a % of total FTE)	100	100	N/A	%
Per FTE	14.6	12.5	N/A	km/FTE
Vehicle fleet	445,670	527,289	694,117	km
GHG emissions (measurable)				
CO ₂ e emissions from energy use	7,932	7,539	6,238	tonnes
CO ₂ e emissions intensity from energy use	0.023	0.023	0.020	tonnes/m ²
CO ₂ e emissions from employee travel	4,576 ⁽¹¹⁾	4,513	1,559 ⁽¹⁰⁾	tonnes
CO ₂ e emissions intensity from employee travel	0.348	0.354	0.123	tonnes/FTE
CO ₂ e emissions from supply chain	1,325	1,337	1,459	tonnes
Total CO ₂ e emissions	13,833 ⁽¹²⁾	13,389	9,256	tonnes

Notes:

- (1) The following facilities were excluded from the 2008 coverage: corporate buildings located in Quebec City and Toronto; international offices; the Montreal South Shore administrative centre; banking counters and National Bank Financial service outlets.
- (2) The following facilities were excluded from the 2007 coverage: branches in Atlantic Canada; corporate buildings located in Quebec City and Toronto; international offices; administrative centres; banking counters and National Bank Financial service outlets.
- (3) The following facilities were excluded from the branch network coverage: administrative premises other than branches and vacant spaces.
- (4) Excluding common spaces.
- (5) Direct energy consumption refers to the use of fossil fuels (fuel oil and natural gas).
- (6) Indirect energy consumption refers to the use of purchased electricity and steam.
- (7) To represent GHG emissions for the entire branch network as a percentage of coverage, a projection was made using actual energy consumption as a percentage of coverage, according to the energy source (natural gas, fuel oil and electricity), premises surface area and province.
- (8) Employee travel excludes National Bank Financial employees and was calculated by extrapolating the percentage of total travel expenses allocated to each mode of transportation based on a sample of expense accounts.
- (9) Based on centralized data.
- (10) The difference between the two years is due to the lack of estimated emissions from employee travel for 2007.
- (11) Including National Bank Financial.
- (12) Including National Bank Financial for travel footprint.
- (13) The following facilities were excluded from the 2009 coverage: corporate buildings located in Quebec City and Toronto; international offices; the Montreal South Shore administrative centre; offsite ABMs; banking counters and National Bank Financial service outlets.

N/A = Not available