

The table below presents the Global Reporting Initiative (GRI) performance indicators used to prepare the 2010 social responsibility report.

Indicator	Description	Page
Strategy and Analysis		
1.1	Statement from the most senior decision-maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	1
Organizational Profile		
2.1	Name of the organization.	2
2.2	Primary brands, products, and/or services.	2; 32
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	2; 32
2.4	Location of organization's headquarters.	2
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	2
2.8	Scale of the reporting organization.	2; 27; 32
2.10	Awards received in the reporting period.	3; 9; 22
Report Parameters		
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	C3
3.3	Reporting cycle (annual, biennial, etc.).	C3
3.4	Contact point for questions regarding the report or its contents.	C3
3.12	Table identifying the location of the Standard Disclosures in the report.	Website
Governance, Commitments, and Engagement		
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	24; 25

Indicator	Description	Page
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	25
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	25
Environmental Performance Indicators		
EN1	Materials used by weight or volume.	Website*
EN5	Energy saved due to conservation and efficiency improvements.	20; 21
EN16	Total direct and indirect greenhouse gas emissions by weight.	21
EN17	Other relevant indirect greenhouse gas emissions by weight.	21
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	20; 21
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Website*
Labour Practices and Decent Work Performance Indicators		
LA1	Total workforce by employment type, employment contract, and region.	27

* About Us > Social Responsibility > Our Commitment